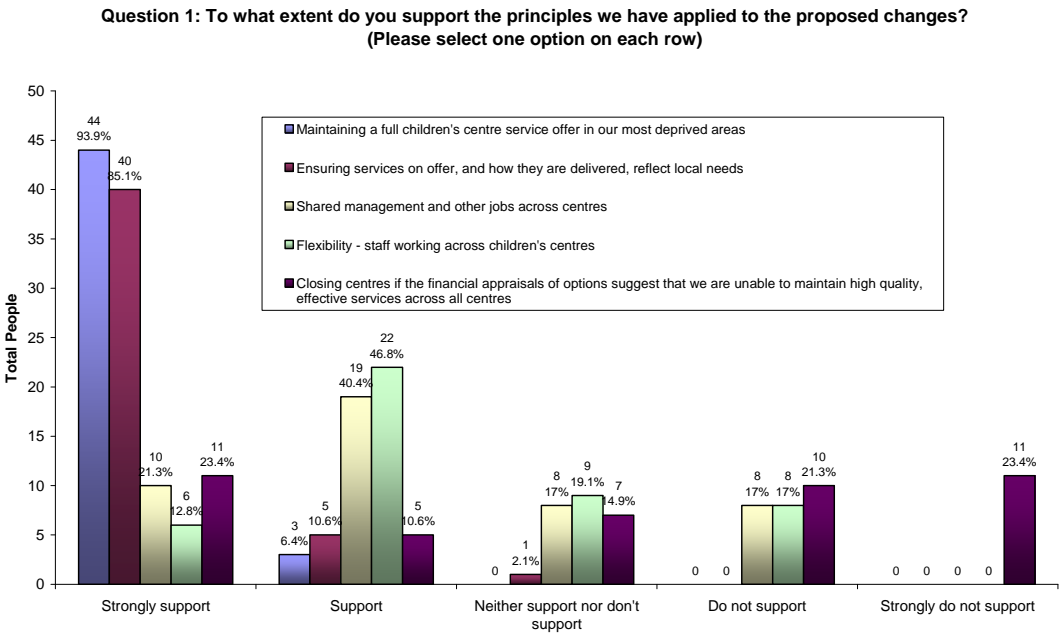
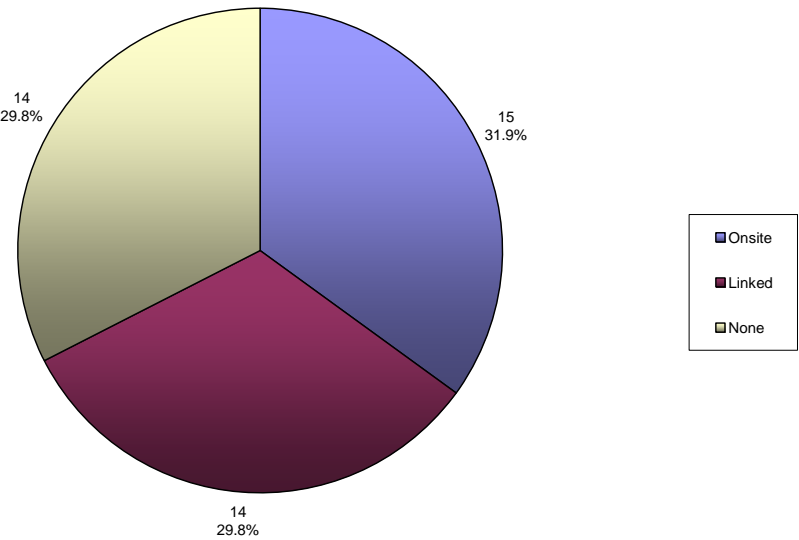


Annex 10: Professional Partners, Commissioned Services and Voluntary organisations consultation responses

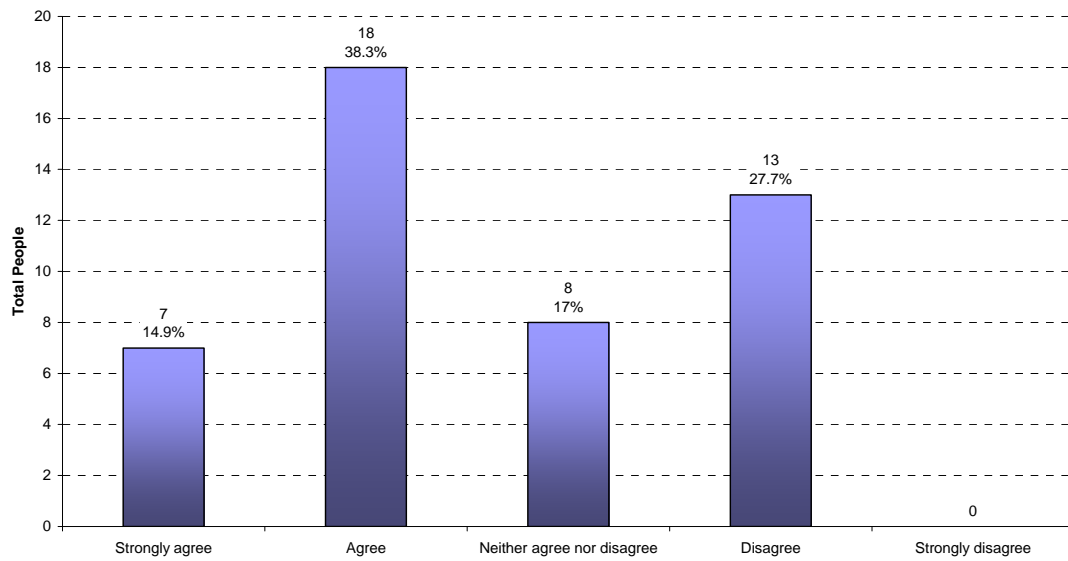
10.1 Professional Partners, Commissioned Services and Voluntary organisations questionnaire results



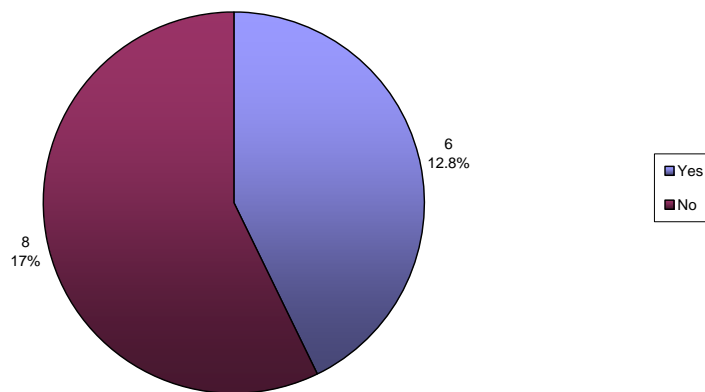
Question 2: Do you have a children's centre on site or are you linked to a children's centre? (Please select one option)



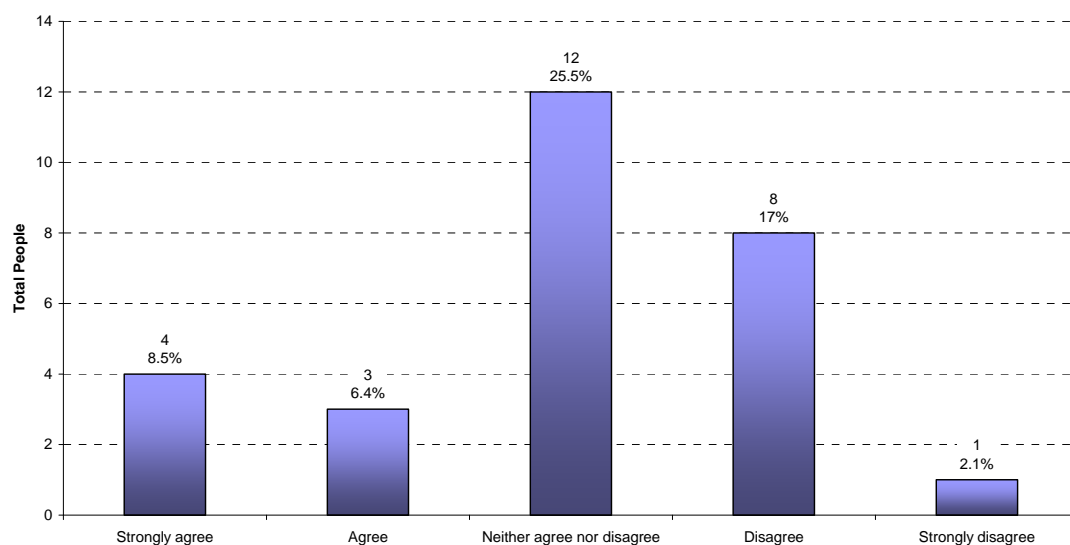
Question 4: To what extent do you agree with our proposal to introduce shared management and administration across our children's centres in order to reduce costs? (Please select one option)



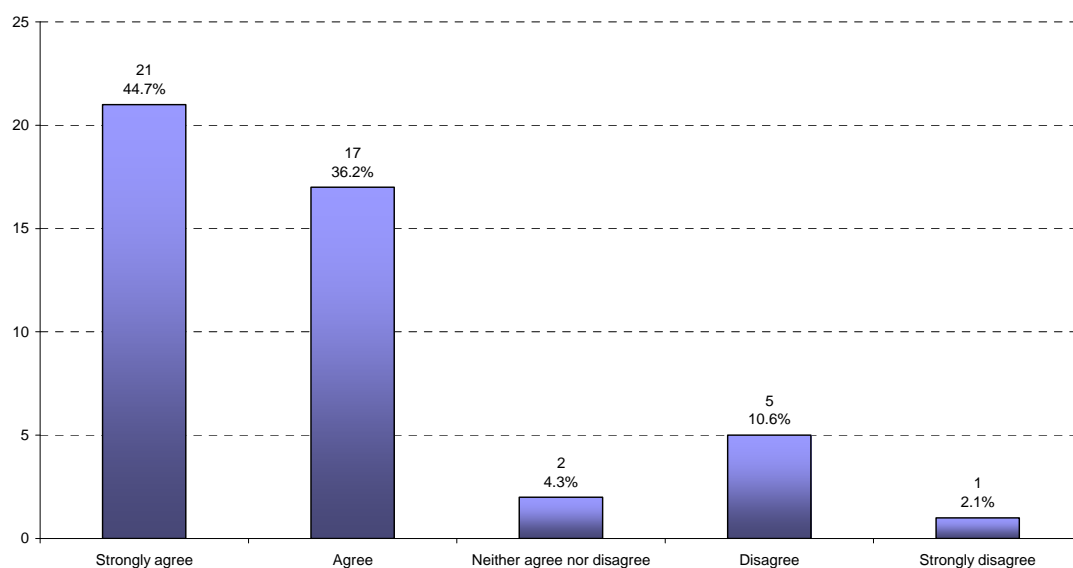
Question 5: Do the proposals provide sufficient capacity to reach children in our most disadvantaged communities? (Please select one option)



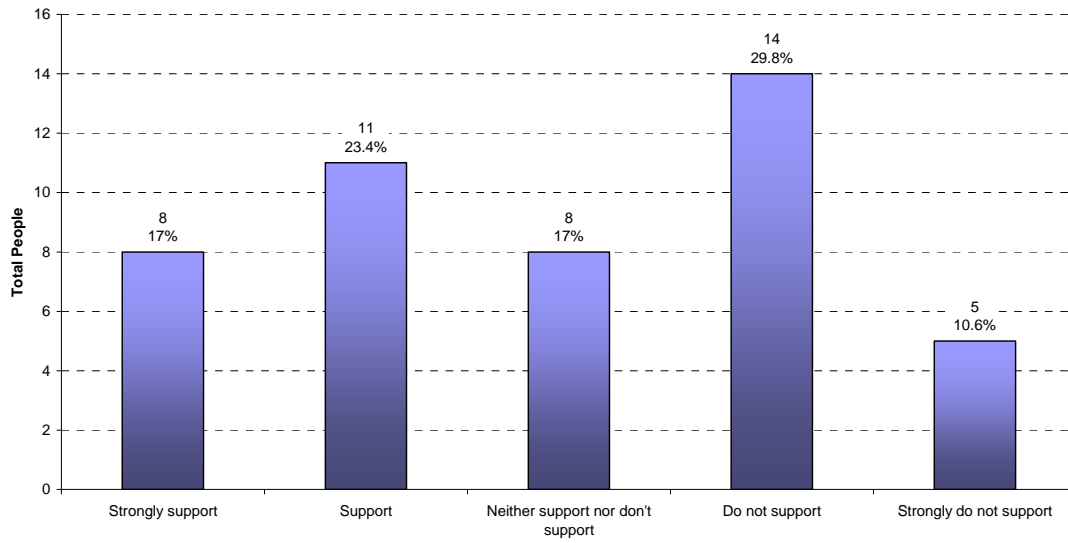
Question 5a: Do the proposals provide sufficient capacity to reach children in our most disadvantaged Do the proposals provide sufficient capacity to reach children in our most disadvantaged communities? (Please select one option)



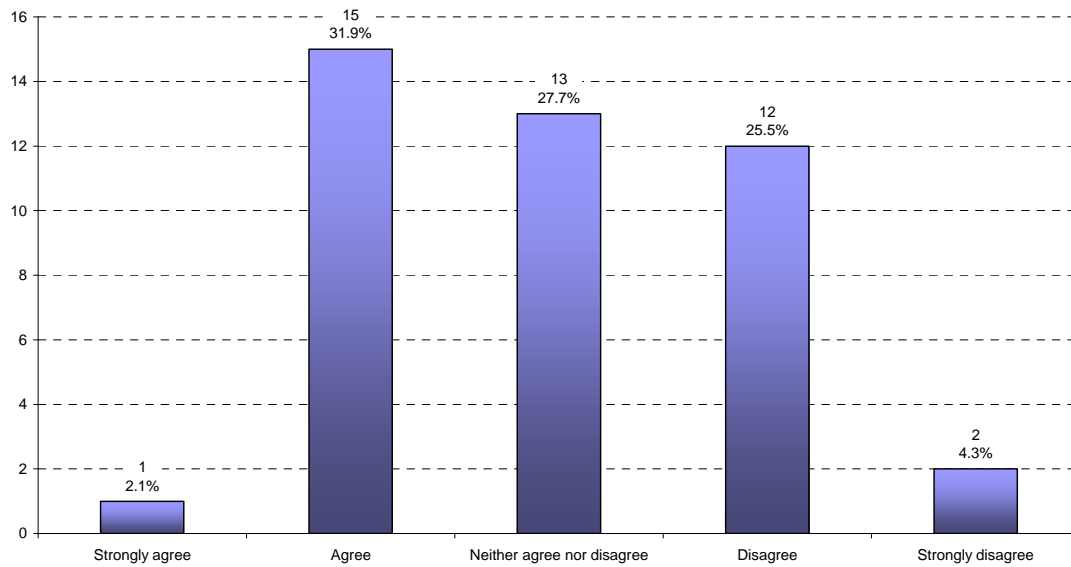
Question 6: To what extent do you agree that children's centre services should be targeted to the most vulnerable? (Please select one option)



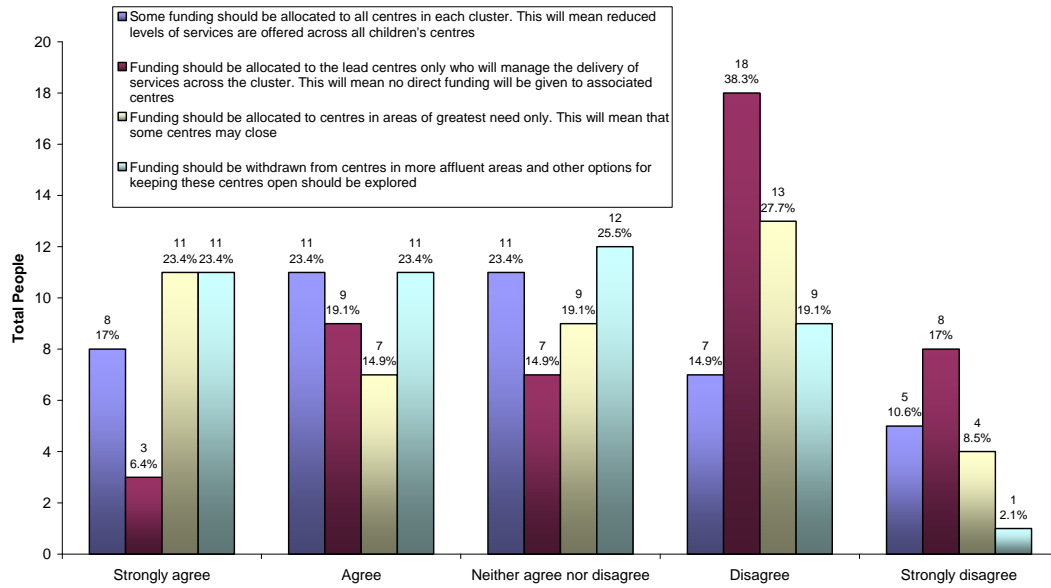
Question 7: Detailed financial modelling might suggest the closure of some children's centres to ensure services for the most vulnerable were maintained. To what extent would you support this approach? (Please select one option)



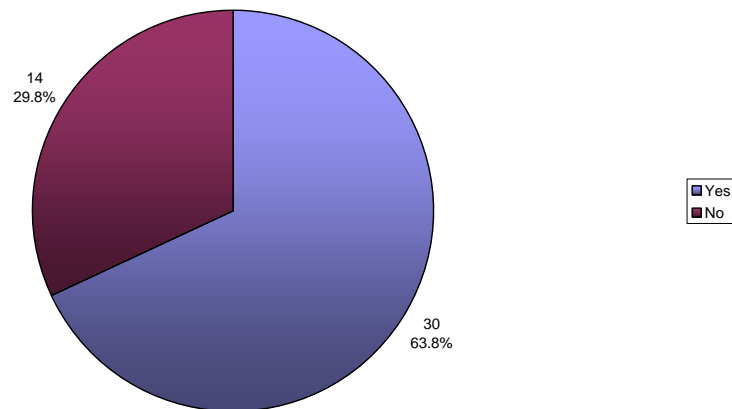
Question 8: To what extent do you agree or disagree with the overall proposal shown in the consultation paper? (Please select one option)



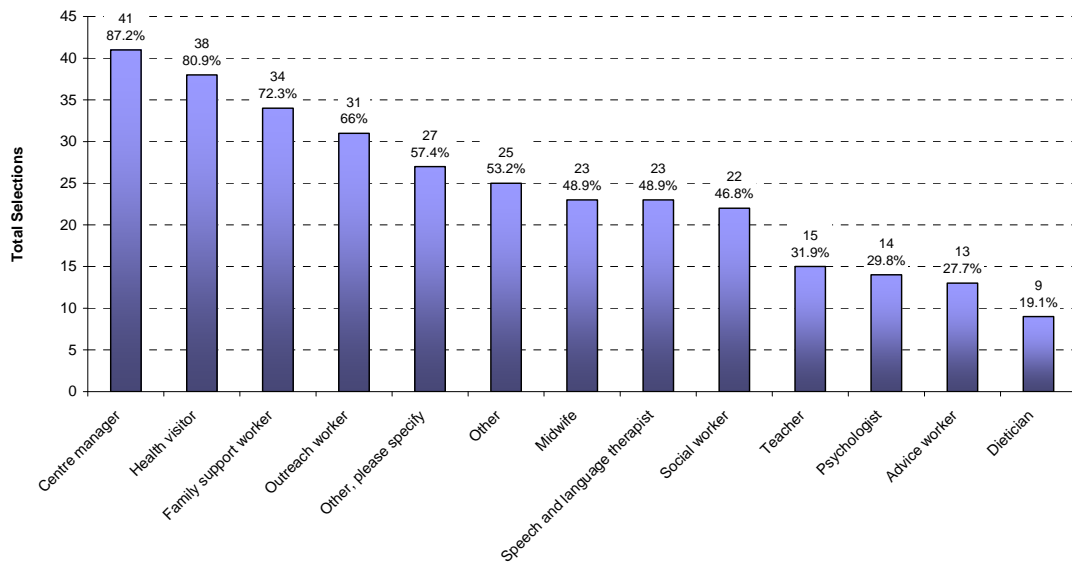
Question 10: Given the reduction in the budget available for children's centres, please indicate to what extent you agree or disagree with the following statements. (Please select one option on each row)



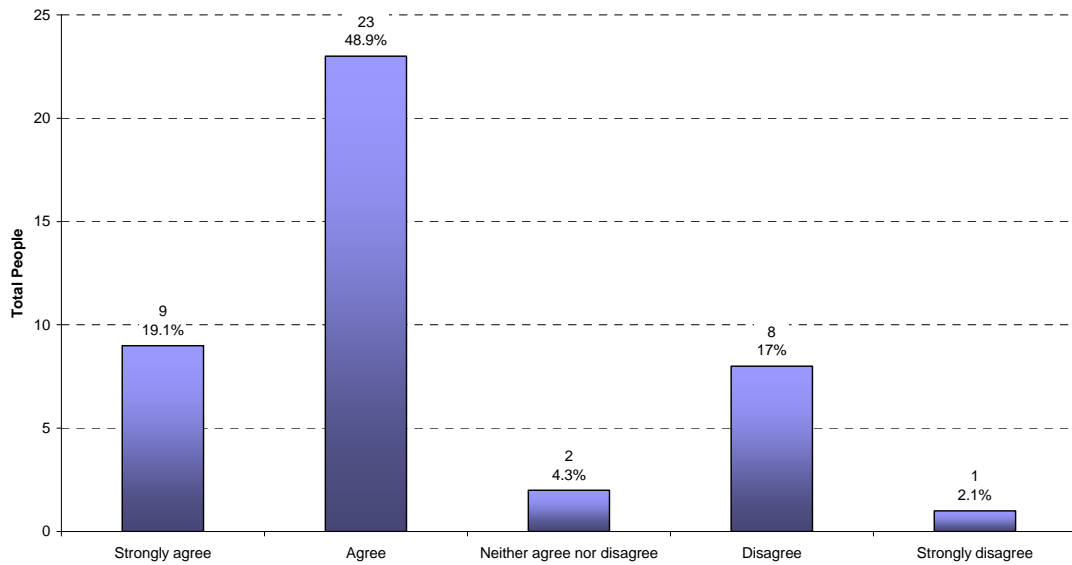
Question 11: Is the proposed model for core staffing correct? (Please select one option)



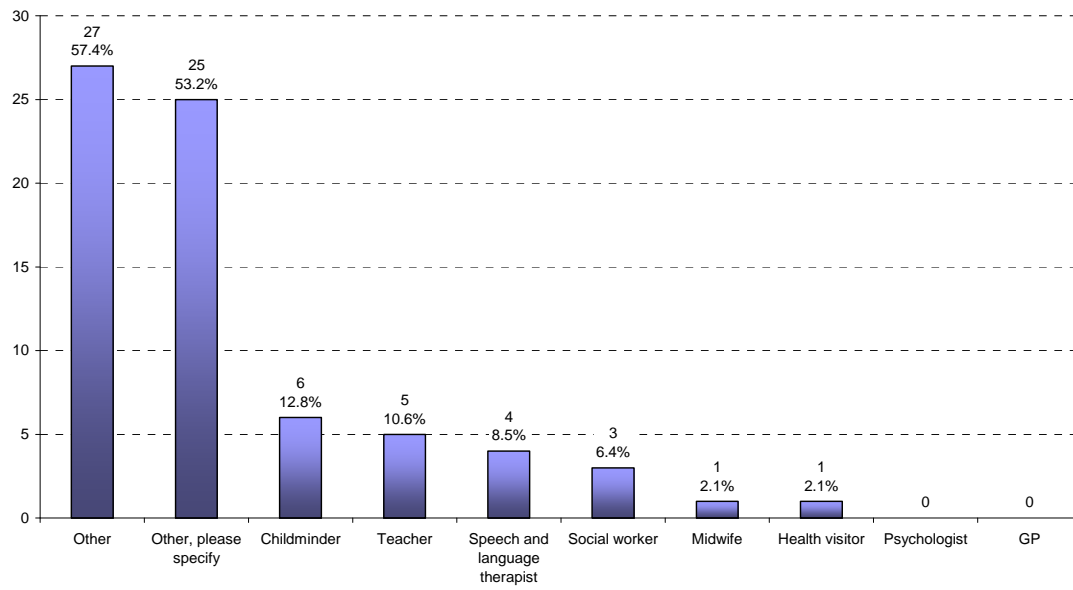
Question 14: Which job roles do you consider to be essential for effective multi-agency/partnership service delivery from children's centres? (Please select all that apply)



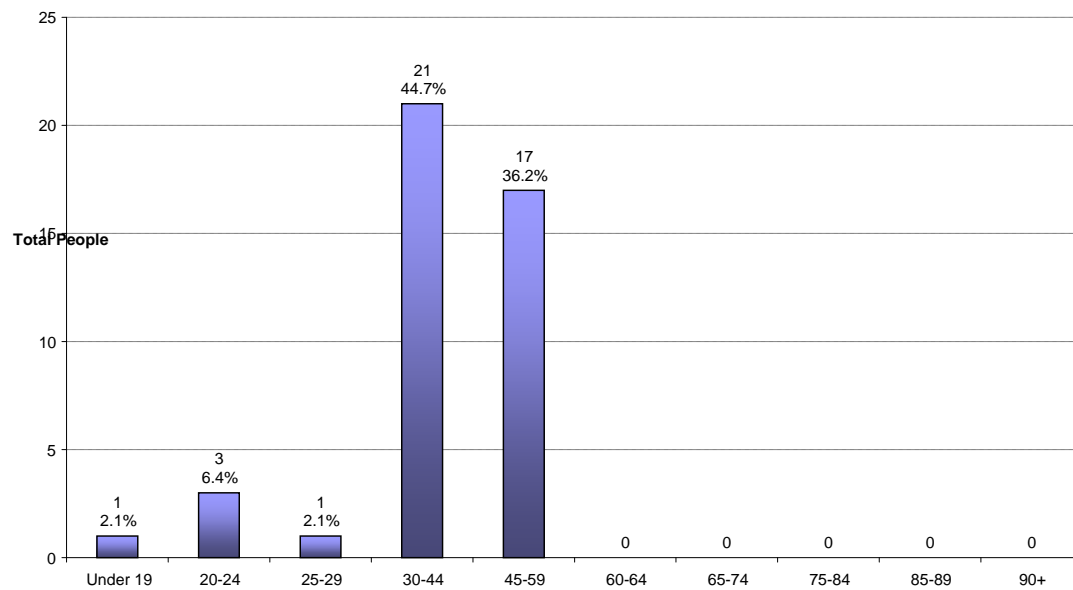
Q15 To what extent do you agree with the proposal to offer a full service in some centres and a standard offer in others? (Please select one option)



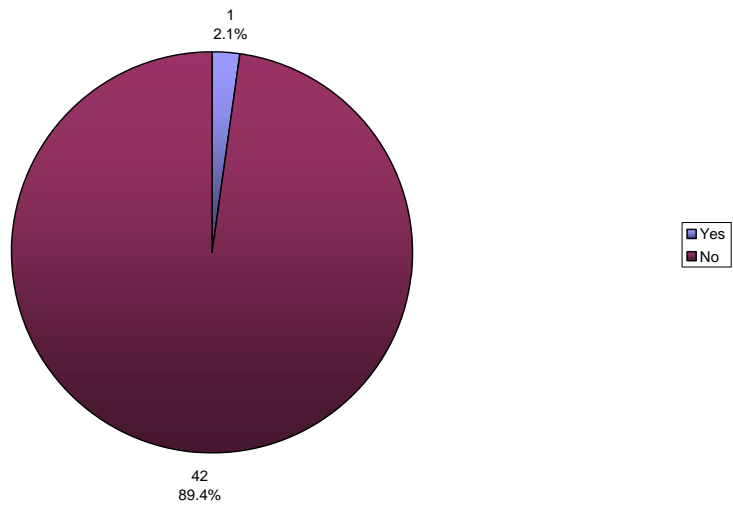
Question 19: Which, if any, of the following most closely matches your role?



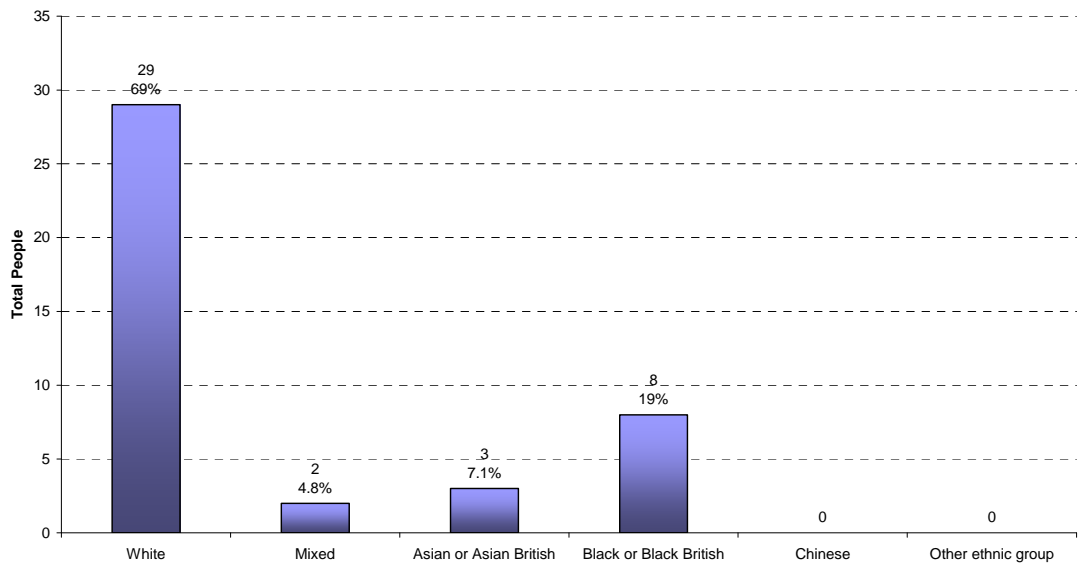
Q21 Age



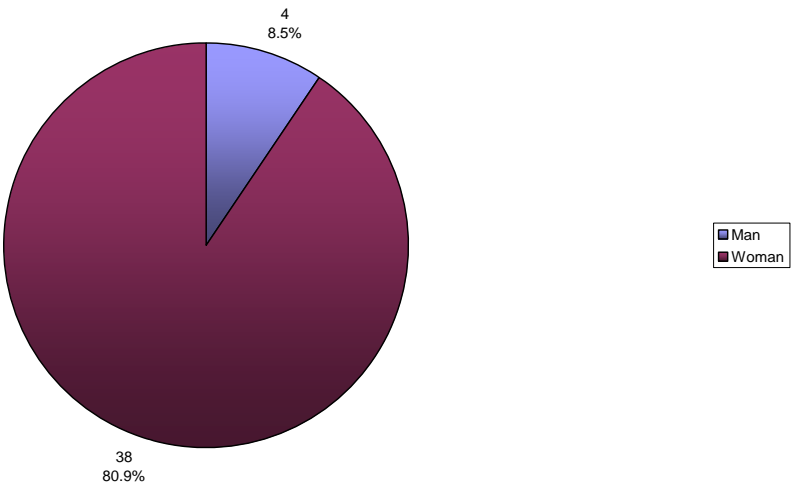
Question 22: Do you consider yourself to be a disabled person?



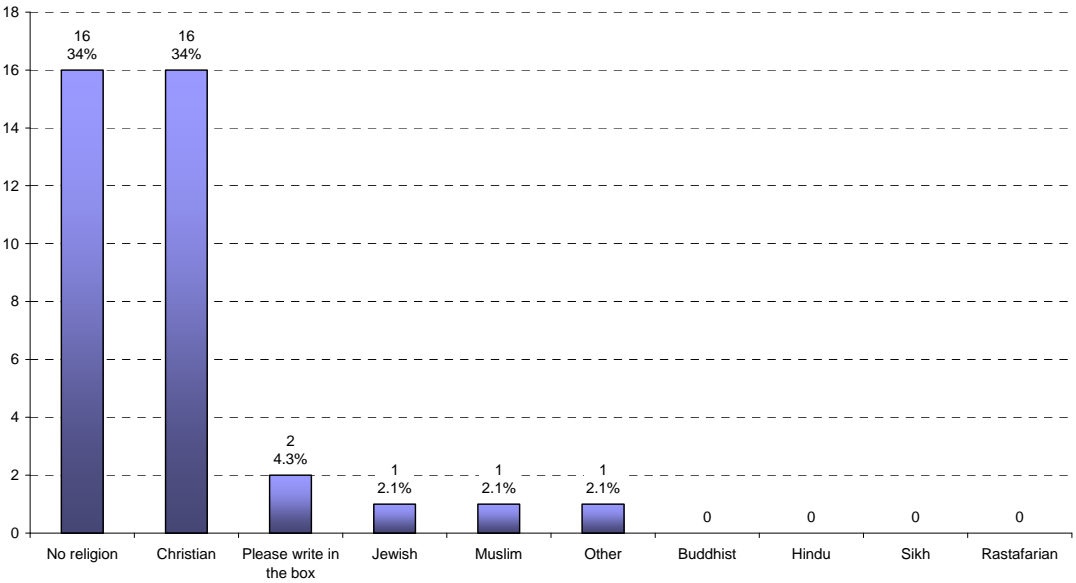
Question 23: Below we are asking you to let us know which ethnic group best describes you. (Please tick one box from the appropriate section)



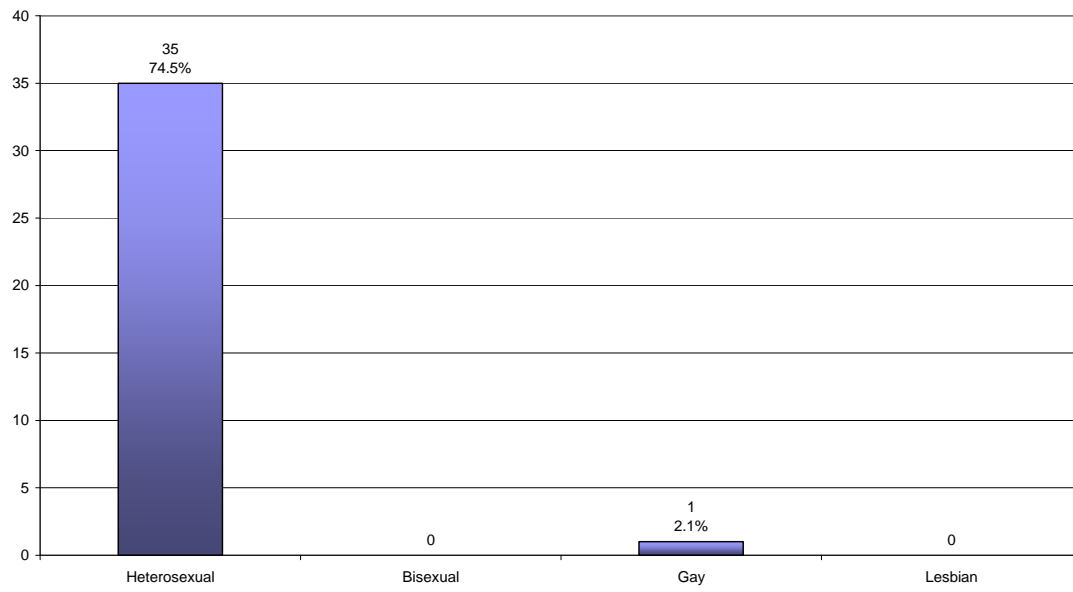
Question 26: Gender



Question 28: Do you have a religion or belief that you would like to mention?



Question 29: How would you describe your sexual orientation?



10.2 Professional Partners, Commissioned Services and Voluntary organisations (PPCSVo) free text questionnaire results

Q3 What do you think about the proposed clustering of children's centres into lead and associate centres?

Respondent	Group	Comment/idea summary
Concern about quality of service		
Individual	PPCSVo	Any reduction in children's centre services is not appropriate and this seems to be a weakening of the service so I cannot support it
Individual	PPCSVo	Not sure. Not happy about children and families losing services.
Individual	PPCSVo	The proposal doesn't seem to be imparted to improve the service. It's to reduce cost & for financial benefit.
Concerns about staffing		
Individual	PPCSVo	As an organisation working closely with our local two centres we support this approach in principle as long as staffing levels reflect the demands on the service and the clusters reflect working relationships and complementary rather than forcing centres into unworkable groupings
Individual	PPCSVo	The associate centres need to have enough resources to be able to provide a viable and valuable service.
Individual	PPCSVo	I think its a reasonable idea, however not entirely sure how full services can function with minimal staffing.
Individual	PPCSVo	I agree with the principal of prioritising services to areas of high need. However, the sharing of management and staff is of concern: the success, accessibility and impact of services is very often dependent on the staff involved. Also, how do you measure which areas are "in greatest need"? Do postcodes truly reflect need??
Individual	PPCSVo	It is a good idea however e.g. our children's centre is already over subscribed and the staff already take a lot on so I cannot see how the lead centres are going to cope with the amount of people who are going to need them.
Individual	PPCSVo	I feel that we could possibly manage with part time head of centre /part time deputy. But feel that it is the face to face contact at office to group / community staff should not be cut. Broadwater Farm Children's Centre. to be part of inclusive learning

		campus.
Concerns about the composition of clusters		
Individual	PPCSVo	I like the idea of clustering and I think it could work. However, the centres have to be clustered in the right way. You can't cluster just by geography. It needs to be thought out a lot better.
Individual	PPCSVo	Agree as long as it does not become a 2-tiered approach, where lead centres offer better quality service to children and families
Individual	PPCSVo	Vision needs to be set by the local people and the local children's centre not by the lead centre. Community outreach needs to be fixed with a local community. All management to be shared! When sure start was originally setting up wood side it was linked to noel park - this worked. Staff need to be brought into the fact that children centre is not about the building but about the services and being out in the community, it's about partnership work - this was the only down side to the linking of wood side and noel park, staff couldn't see past the "lead" building!
Individual	PPCSVo	I think Park Lane should be an associate CC in cluster 5 with Pembury as the lead CC
Individual	PPCSVo	Not too sure about it may place pressure on other centre.
Individual	PPCSVo	Link the right centres and it will work.
Individual	PPCSVo	This will work if you link the right centres. Woodlands and Downhills works. South Grove and Triangle may not work as they are so different.
Individual	PPCSVo	I think the theory makes sense but in practice I am concerned that it makes the associate centres more vulnerable to closure in the next round of cuts. I also think the criteria which decided which centres are lead and which associate should be transparent and reviewed regularly.
Support the idea		
Individual	PPCSVo	it makes the most sense for other service providers
Individual	PPCSVo	Agree
Individual	PPCSVo	Good idea.
Individual	PPCSVo	a reasonable plan

Individual	PPCSVo	I think it's good.
Individual	PPCSVo	I am happy for Triangle Centre to remain as a lead centre, as my son attends nursery there.
Individual	PPCSVo	If run properly this could work.
Individual	PPCSVo	Okay
Individual	PPCSVo	I support the idea but not the model presented.
Individual	PPCSVo	To maintain as many of the services provided by Children Centres, to have a lead coordinator of those services that maintains communication with the other centres so that services don't overlap is a good idea.
Individual	PPCSVo	Fine.
Individual	PPCSVo	I feel that it will work well in areas where clusters have already built a strong relationship. If it means centres stay open it will be beneficial to all.
Individual	PPCSVo	Children centre services are very important in all areas and it is terrible that they are being cut at all. However in the light of this decision to make these cuts, having lead centres who are getting the right support / training to ensure good quality services is a sensible option.
Individual	PPCSVo	Only if necessary to maintain quality services.
Individual	PPCSVo	Good idea if not enough money.
Individual	PPCSVo	It makes sense to cluster management structure s as long as local provision in not affected - especially in deprived areas.
Individual	PPCSVo	Sensible.
You can be vulnerable/isolated in an affluent area		
Individual	PPCSVo	I understand the principle of the clusters and feel that it may be a way forward. However, there are only 19 Children's Centres operating in the Borough now and they do provide key support to the local communities that they serve, particularly in the more deprived areas of Haringey. However, the reduction in services offered at Highgate Children's Centre seems not to make any financial sense as it is was built to purpose (so a need must have been identified) and as it is only a year old cannot have re-couped the funding spent on it. One of the issues around the services that

		Children Centres provide is that parenting support, parental depression, poor mother/child bonding, domestic violence etc are not issues confined solely to vulnerable families in deprived areas. However, I do agree that families living in deprived areas of the Borough tend to have more complex needs than in more affluent areas of the Borough. I work in Haringey's First Response Team and the Children's Centres provide valuable support to our families and also child-friendly and appropriate rooms for supervised contacts between looked-after children and their parents.
Other		
Individual	PPCSVo	Whilst some economies can be realised this way there will need to be a careful approach to the planning of management structures. any less could build in poor performance.
Individual	PPCSVo	Would generate a lot of meetings / time spend travelling from site to site.
Individual	PPCSVo	Not sure.
Individual	PPCSVo	I think it's fine for families to access more than one centre provided that communication is good between centres so families don't fall through gaps.

Q9: We are interested in your views. Please tell us if you have other ideas for a children's centre model for the borough.

Respondent	Group	Comment/idea summary
Alternative suggestions for clusters		
Individual	PPCSVo	The South West Cluster (Woodlands, Downhills, Ladder, South Grove and Broadwater Farm) are brilliant. Keep them together. Cluster the other children's centres in a similar way around them.
Individual	PPCSVo	South Grove should be a lead centre. They are excellent and care more about the community than other centres I've been to.
Individual	PPCSVo	Don't do anything to South Grove. They have helped me become a childminder. I wouldn't have got where I am today without them.
Individual	PPCSVo	Maintain the South West Cluster. I use all of the 5 centres and they work well together and supplement each other.

Individual	PPCSVo	The South West Cluster put on some really good cluster events - especially the ones in the park. These are great for childminders. The South West Cluster are great. No need to split them up.
Individual	PPCSVo	I work with the South West Cluster already - the model will split them. I don't think this is a good idea. They should stay as a cluster.
Individual	PPCSVo	Services needed more in the needy areas, skeleton services in west of Borough, may be fees for better off parents. Sharing community development officer over cluster, part time head & possible deputy.
Need flexible approach – all children's centres are different		
Individual	PPCSVo	There is a risk that a blanket approach for all centres such not recognise the unique history of particular centres and tailored approaches - for example the Triangle Centre with its strong community rooted governance model could be considered for a stand alone centre that recognises that it is more than a children's centre but an intergenerational centre delivering a broad agenda.
Rebuild community services in partnership		
Individual	PPCSVo	Proposal is theoretical - not able to see what it really would look like in practice. How do you define vulnerable??? Deprived by who's standards??? 2 year old pilot scheme could be the basis of some of those with the most need and then connect CC and partnership services around those children. Whilst maintaining links with midwives, health visitors etc. who are involved in the real lives of local people and linking services around those who are referred through them. More links with social services and supporting the children they are working with. More links with local playgroups/nursery's and the children they are working with. In other words lets not just create another department that runs in isolation but lets serve the needs of those departments that are already connected to the families in our communities and support them in the work that is already being done. Children's Centres are not about a building - is about serving the needs of local people. Sure Start has already obliterated local infrastructure - lets not destroy what infrastructure managed to

		survive - lets start building up the partnerships and remembering that we all exist to serve the people in our communities. We're already finding that as CC's start to go - they are leaving nothing behind because everything had to shut when CC's were invented (as local voluntary groups couldn't compete against council run free groups!). Lets start rebuilding services in partnership, so that when CC's end up going completely there is at least something left in the communities.
Individual	PPCSVo	Overall, I disagree with cuts to services for vulnerable children and families and think this stores up considerable trouble - and misery - for the future. However I appreciate the expectation to make cuts is coming from central government cutting local authority funding. My only suggestion (from the CAMHS service in Haringey) is that parts of our service might like to be co-located in the remaining children's centres - where some room space might be available. If this is of interest perhaps Shaun Collins Manager of the CAMHS service could be contacted on 0208 442 6467.
Individual	PPCSVo	Maintain some services through voluntary staffing e.g. co-ordinating with local groups e.g. NCT. Raise funds by not providing free refreshments / hire out venue / toys for parties etc. Currently they are a good place for all members of society to mix so services should continue for all otherwise children from deprived homes will not mix with more advantaged children.
Individual	PPCSVo	Allow parents / volunteers to keep activities going by using the centre for playgroups & self directed & organised.
Individual	PPCSVo	Closures of centres in non- deprived areas if closure is necessary. Opening services to external groups with a fee paying structure i.e. Tumble lots.
Individual	PPCSVo	I think it is essential all children's Centres remain open. They have been invested in and it is a waste of money to close some of them down as it will have knock on effect elsewhere. Parental/ Carer involvement in running services should be explored where possible with professional support. Drop-in groups should run at all centres as they provide a highly accessible form of first contact. It is essential all centres remain open to some extent as people with young children do not want to travel far, i.e.,

		they want to walk to their centre.
You can be vulnerable / isolated in an affluent area.		
Individual	PPCSVo	There are deprived children in the entire borough, to suggest to target the most deprived is preposterous. This is almost discrimination as some do not live in the most deprived areas but have the same needs as the most deprived. Staffing is short on most days, to suggest to shorten the lead centres staffing even more would mean a full service will not be provided to it's normal (now) extent.
Individual	PPCSVo	I agree sharing management and admin across sites is a tolerable idea. I agree with if staffing levels are maintained as they are. But I think you need to be careful when judging vulnerability of children and parents. In area that are less deprived vulnerability could increase for parents if they lose local Children Centre services. Drop Ins, play and stay especially.
Individual	PPCSVo	Although children in deprived areas can benefit most from services provided by children's centres, new parents (mothers in particular) - regardless of where they live or how well off they are - are at risk of isolation and vulnerability: even a low level of support available may make a difference.
Individual	PPCSVo	Disability data is often not included in this type of consultation. Parents and carers tell us that children's centres have been a key place for them to access information and start accessing services to initiate the assessments of their children's SEN / Disabilities. This has been throughout the whole of Haringey and fear that those families in the west of Haringey who are very vulnerable will be isolated.
Other		
Individual	PPCSVo	The is a strong tension between the need to meet the vulnerable community and increasing fees.
Individual	PPCSVo	My view is that the Children's Centres have been highly effective and are continuing to improve and offer services appropriate for their area and are therefore meeting the needs of the communities that they serve. They have a number of support services that can be accessed. It is my experience that families will be less likely to access their local children's centres if they have to travel to them. As stated previously, I

		recognise that some areas of Haringey are more vulnerable and that the families have a more complex needs than other areas, but I still believe to close such vital services is a mistake and will not best serve the children of Haringey and their families.
Individual	PPCSVo	Saturday opening - supportive for working parents who may also be / feel vulnerable / in need.
Individual	PPCSVo	No I don't.
Individual	PPCSVo	I believe children's centres offer vital services and support to their communities. I am strongly opposed to services and centres being cut down and feel that this will be felt in schools and other children's services.
Individual	PPCSVo	The strength of a Children's centre is developing close links with local families. This could be diluted if users have to access many centres to find the services they need.

Q12 If no, which roles do you think should be included in the core staff team?

Respondent	Group	Comment/idea summary
Centre maintenance staff (Cleaners etc)		
Individual	PPCSVo	Surely the centres need cleaning.
Individual	PPCSVo	Site Manager - for building maintenance. Cleaner - always need one of them. Community Group Worker - someone to get to know the families.
Individual	PPCSVo	Don't centres need cleaners and site managers?
Community Group worker and Centre Manager		
Individual	PPCSVo	Community Group Worker and Centre Manager in all centres
Individual	PPCSVo	Community Group Worker, Clean Caretaker, a permanent Family Support Worker.
Need flexible approach – all children's centres are different		
Individual	PPCSVo	prescriptive staffing models can be risky as flexibility especially in challenging financial environments is key - large centres would need a different staffing structure to a small one I believe.
Individual	PPCSVo	Staffing might vary for each centre depending on the needs of the community.

Partnership		
Individual	PPCSVo	PARTNERSHIP PARTNERSHIP PARTNERSHIP - CC's are a hub of information and a network for communication!!!!
SEN -CO		
Individual	PPCSVo	Would like clarity about the sen-co role in each centre
Individual	PPCSVo	Special needs coordinator
Separate Outreach Officer and Information Officer		
Individual	PPCSVo	Although I do not think the outreach and information job will be successful if shared
Other		
Individual	PPCSVo	Previously written about.
Individual	PPCSVo	I believe in order for the centre to function on a day to day basis well, more staff are required. If there are not enough staff the services will not be run as efficiently.
Individual	PPCSVo	Cleaner. Caretaker. Family Support Worker (FSW).
Individual	PPCSVo	Community Services Coordinator. Family Support Worker.
Individual	PPCSVo	Of course ideally you would have all of the above but if looking to save money. You may be able to combine one or possibly two posts e.g. Children's Centres service manager + co-ordinator could be merged - reception/admin + Outreach /info.
Individual	PPCSVo	Service Co-ordinator. Group co-ordinator. reception /admin. Outreach information

Q13: Are there any other compositions of the core staff team that should be considered?

Respondent	Group	Comment/idea summary
Family Support Workers based at centres		
Individual	PPCSVo	Permanent Family Support Worker.
Individual	PPCSVo	Family Support Workers can be great. They are around. Perhaps they could be permanently in centres?
Individual	PPCSVo	The FSW needs to be based at the centres - they are never there when families need them.

Maintain current staffing		
Individual	PPCSVo	I believe the staffing should remain as they are.
Individual	PPCSVo	They should not lose their jobs.
Not enough information to determine		
Individual	PPCSVo	not close enough to propose what would work in practice
Individual	PPCSVo	Unknown as yet.
Individual	PPCSVo	It is difficult to imagine how the centres should be staffed - this can only be decided by current staff who fully understand how their roles are shared.
Individual	PPCSVo	Don't know.
Remove Family Support Workers from children's centres		
Individual	PPCSVo	Top slicing the budget for Family Support Workers is not working. They are not working in line with Children's Centres and the centres should have more say over their budget. If the area does not require their services then they should be taken out of the centre and the money put where it is needed.
School based centres managed by Head teacher		
Individual	PPCSVo	If a centre is attached to a school the head of school to have overall management & children's centre not to have a head to save costs centre run by deputy & senior staff one for community & one for childcare
Separate Outreach post		
Individual	PPCSVo	Outreach work is very difficult and needs an assigned person
Other		
Individual	PPCSVo	Community Group worker.
Individual	PPCSVo	Social Worker – Children's Centres are for the most vulnerable families. Having a social worker in a centre seems an excellent way to make sure early intervention is obtained.

Q14a: Which other job roles do you consider to be essential for effective multi-agency/partnership service delivery from children's centres? (Please select all that apply)

Respondent	Group	Comment/idea summary
Community Group worker		
Individual	PPCSVo	Community Group Worker
Individual	PPCSVo	Community Group worker.
Individual	PPCSVo	Community Group Worker.
Individual	PPCSVo	Community Group Worker
Individual	PPCSVo	Community Group Worker.
Individual	PPCSVo	Group co-ordinator - he/she can refer on to health visitors, teachers etc. A group co-ordinator has come to really get to know families and detect who is most vulnerable. NB - I have taken word 'essential' very literally
Information Officer		
Individual	PPCSVo	Information officer
Individual	PPCSVo	Information Officer.
Individual	PPCSVo	Information officer.
Individual	PPCSVo	Information Officer. Therapeutic services.
Individual	PPCSVo	Information officer. Community Nursery Nurse.
Individual	PPCSVo	Information officer
Individual	PPCSVo	Information officer
Individual	PPCSVo	Information Officer
Individual	PPCSVo	Information Officer
Individual	PPCSVo	Information Officer
Individual	PPCSVo	Information Officer.
Need representation from all frontline agencies		
Individual	PPCSVo	I don't understand this question - integrated service delivery requires representation from all front line agencies including others not included such as citizens advice
Partnership and networking		

Individual	PPCSVo	PARTNERSHIP & NETWORKING - SHARING LA/PCT RESOUCRCES
Individual	PPCSVo	HARTS for Families Citizen Advice Bureau ESOL classes
Individual	PPCSVo	would like to include CAMHS
Individual	PPCSVo	Information Officer. IAPT, Markfield, CAB, Childminder support team.
Other		
Individual	PPCSVo	Senco
Individual	PPCSVo	Unison full time rep – to maintain appropriate and professional structure and attitude is maintained at all times.
Individual	PPCSVo	Community Support Worker.
Individual	PPCSVo	Nursery nurse qualified staff.
Individual	PPCSVo	Senco.

Q16: What services, if any, do you think should or could attract a charge?

Respondent	Group	Comment/idea summary
After School Clubs		
Individual	PPCSVo	After school clubs.
Anything that is 'nice to have' rather than 'necessary'		
Individual	PPCSVo	Not sure - would depend on the socio-economic profile of the area and ability to pay weighed against cost benefit analysis of overall social benefit.
Individual	PPCSVo	Drop ins/stay and play sessions. Everything that is nice rather than necessary!!! Sure Start killed it when they insisted on everything being free!!! A small charge - or a volunteering role (if you can't afford the charge/choose not to pay!!) should be none negotiable for all things nice not necessary - we should all be contributing - no matter how small our contribution - it's a healthier way to live in community together!!!
Individual	PPCSVo	Baby Massage. Mini Music. Bouncing Bunnies.
Charge dual income users		
Individual	PPCSVo	You could make low charges to families with dual income (including maternity pay)

		but not to single parents or where neither parents/ carers are in full time employment
Crèche		
Individual	PPCSVo	Crèche
Drop ins		
Individual	PPCSVo	Drop ins. Stay and play. etc. NOT for professional services such as health visitors etc
Health + Social Services. Infant development services.		
Individual	PPCSVo	Health + Social Services. Infant development services
Mother & Baby Yoga		
Individual	PPCSVo	Possibly Mother and Baby yoga etc
Music/movement classes		
Individual	PPCSVo	Playgroups e.g. for refreshments. Music / Dance classes. Could hire the facilities.
Individual	PPCSVo	Toddler music/ movement groups - a small charge.
Individual	PPCSVo	Groups outside stay & play i.e. Movers & Shakers.
Individual	PPCSVo	Drop in groups in affluent areas e.g. music / stay & play.
None		
Individual	PPCSVo	None
Individual	PPCSVo	None.
Individual	PPCSVo	None - as the Children's Centres are for those who can't pay.
Individual	PPCSVo	None. Children's Centres are for the disadvantaged.
Individual	PPCSVo	None in Tottenham.
Individual	PPCSVo	If we begin charging for some services it could potentially discriminate against those who can't afford it, creating a culture of "haves" and "have nots".
Individual	PPCSVo	None since aim is to help disadvantaged - maybe groups could hire centre to provide their services and these groups could charge but not necessarily be to aid disadvantaged.
Individual	PPCSVo	None.
Non-professional services		
Individual	PPCSVo	Health and psychological advice should be free

Nursery, based on affordability		
Individual	PPCSVo	nursery for those who can afford it
Services in affluent areas		
Individual	PPCSVo	Only services offered in affluent areas where Children's Centres aren't really needed should charge. Those who provide for the most vulnerable should not charge.
Individual	PPCSVo	It depends on the area. Poorer families will struggle with this.
Stay and Play		
Individual	PPCSVo	Stay and Play sessions should have a charge and be parent run (voluntary)
Training services		
Individual	PPCSVo	training services such as first aid
Voluntary contributions		
Individual	PPCSVo	We have a voluntary donation for our drop ins of £1.00 - £2.00, this is generally paid for by most and does not exclude anyone from attending if they do not have the money. I feel all charges should be done on a voluntary basis and managed well this can generate a healthy revenue
Other		
Individual	PPCSVo	More Job Centre Plus sessions perhaps run by the centre itself also training sessions for adults. Under 5's playgroup to be continued.
Individual	PPCSVo	N/A

Q17: How should the established relationships with professional partners and commissioned services be maintained to ensure effective service delivery?

Respondent	Group	Comment/idea summary
Meetings that include the community (partners, parents/carers, etc.)		
Individual	PPCSVo	Including representatives from different groups in consultations
Individual	PPCSVo	As a childminder we want specific events for us - so children's centres should be kept in the loop a lot more.
Individual	PPCSVo	Specific Childminder Stay & Plays - keep in contact with us more.

Individual	PPCSVo	Possibly invite all service managers / centre leads and information officers to a consultation event with all key partners to discuss in person. This needs to be an event that is creative in its delivery and encourages true participation. This should also include parents / carers to give this key insight from a service users viewpoint.
Monitoring meetings		
Individual	PPCSVo	Regular monitoring and reviews in order to ensure services add value and provide tangible and measurable outcomes for families.
Parents/Carers represented at meetings		
Individual	PPCSVo	Service delivery will inevitably suffer with staff cuts. More parental/carers involvement at regular meetings.
Partners more regularly based in centres		
Individual	PPCSVo	The partners should be based more regularly in the centres. And communication and information sharing should be enhanced. Partnerships cannot work simply by assuming.
Individual	PPCSVo	CAMHS would like to go on using children's centre premises for the Webster Stratton parenting courses which we run - in partnership with the children's centre staff and educational psychology service
Service Level Agreements		
Individual	PPCSVo	Services not provided on site sourced out, Service Level Agreement, Monitoring meetings
Individual	PPCSVo	General service specifications for e.g. IAPT Midwifery / Health Partners, HALS / WEA etc, which individual centres would monitor.
Through effective communication		
Individual	PPCSVo	There should be effective communication between the services.
Individual	PPCSVo	There is scope for the Haringey Family Learning Team to benefit from children centre manager team meetings to plan across all centres and agree curriculum and required support.
Individual	PPCSVo	Continue to pay for the elements of services that they are providing - CC's do not need to be delivering all the aspects of the targets themselves - if its possible to

		work in partnership, push the money to the partners your working with!!
		Now that Annie Jordan's post is gone how do Job Centre liaise and plan future services with the lead authority.
Other		
Individual	PPCSVo	Commissioned services can only be retained where the budget will allow. To think otherwise is futile.
Individual	PPCSVo	Have more permanence.
Individual	PPCSVo	The lead centre in a cluster to offer a full service, the other centres to offer different services and to double up on services only where a great need is shown.
Individual	PPCSVo	Keep maintaining at same level.
Individual	PPCSVo	Maintain (and pay) the present staff wherever possible.
Individual	PPCSVo	Keep paying them.

Q18: Any other comments. Do you have any other comments about the proposed changes?

Respondent	Group	Comment/idea summary
Build in an evaluation process		
Individual	PPCSVo	Ensure that there is an evaluation process built into the changes to learn and build on positives and rectify negative impacts
Concern about the effect on Teenage Pregnancy Programme		
Individual	PPCSVo	This form sent to us by Woodlands Children Centre. Teens and Toddlers is a Teenage Pregnancy Prevention programme that has worked with Haringey Secondary School and Children Centres for 4 years. A group of young people are selected by their school to work once a week for 18 weeks in a nursery with our T&T facilitators. The difference for the groups when based in Children Centres is the young people learn about their community and what services are on offer. Particularly for young people where English is a second language at home they have helped their parents access services and younger siblings have taken part in activities at the centres. To maintain the staffing levels for the work with children and families at children centres would be my priority. Spread the cost of management

		and admin.
Concerns about cluster composition		
Individual	PPCSVo	Think carefully about the centres that you are clustering. Some partnerships simply won't work. Putting a school based centre and a corporate centre together will fail.
Individual	PPCSVo	Make South Grove a lead centre. The South Grove team are dedicated and understanding. They are brilliant and should be kept as they are. They do excellent work and know exactly what their community needs. I'm a childminder and they have helped me with my Ofsted paperwork - where other centres haven't helped.
Individual	PPCSVo	Don't change South Grove - they are brilliant and super supportive - especially for childminders.
Individual	PPCSVo	Please keep the South West Cluster together.
Individual	PPCSVo	The childminders near me all use the South West Cluster Children's Centres. We like this grouping. Please keep them together. South Grove is my centre. The staff are amazing. They love and respect the community. Most importantly - they know the community which helps them do an amazing job. South Grove should not be changed - it will damage the community if they are reduced / changed.
Individual	PPCSVo	Yes, do not close Bounds Green Children's Centre. We'd have nowhere to go and the children enjoy it here.
Concerns about impact on changes to HALS Family Learning team		
Individual	PPCSVo	HALS Family Learning team offers free learning provision to families at no cost to the borough, we are concerned that some centres that have been able to support this work will no longer be able to do so.
Concerns about the effect of changes on vulnerable families		
Individual	PPCSVo	My main concern is how the changes will affect children of vulnerable families. This would have a direct impact on our target of reducing child poverty.
Focus spend on service delivery		
Individual	PPCSVo	I agree that less money should be spent on management - and more on sharp end service delivery - ideally towards those most needing that support.

Need to maintain diversity		
Individual	PPCSVo	Need to allow all community member to access the children's centre to maintain diversity. Small charges could be introduced even if just for most affluent parents. Sharing staff across centre will likely lead to a poorer service.
Individual	PPCSVo	As a 'normal' family, husband working 3 children close together, I have benefited enormously from the support and activities from initially Noel Park (Spanish) Salvation Army (hope, skip & jump) then later Bounds Green . I am not in need mother but would have not gone to classes if they had a £5 charge attached. However, I do think that £1-£2 is perfectly reasonable fee. I personally don't buy lunches out, coffee out, always take squash , water, sandwiches. I would hate Children's Centre to purely be for those 'in need' in my experience, these families do not attend. I do not know how much if more you can do to get those in need to attend.
Pro-active Lead Centres/engage community		
Individual	PPCSVo	The Lead Centres need to ensure that they proactively engage with the community in order to reach as many families as possible, particularly those in greatest need. The CAB currently works in 8 centres all of which have proactively referred clients for advice and assistance in order to reduce child poverty. Welbourne Children's Centre for example has actively gone out into the community - specifically targeting families in the most deprived SOAs and engaging with parents through group texting etc... The CAB has built strong partnerships with these centres - which include the proposed lead centres - Pembury, Woodlands Park, Rowland Hill, Triangle, Campsbourne and Welbourne - which greatly benefit parents. Continuing to work with these Centres as well as the other 2 Centres which are Highgate and the Ladder would mean that we can continue to work together to provide an integrated package of support to parents.
Promote Partnership working		
Individual	PPCSVo	very very sad that they have to be made. As a partner agency, we need accurate information about exactly what will be cut, and what will remain, as early as possible,

		so that we can make appropriate care plans with the families who are referred to us.
Individual	PPCSVo	Our overall experience of Children Centres has been very positive, however the level of commitment to work with partner organisations and take initiative can vary. We would like to see the good practice of the most successful children's centres having the opportunity to share this and be valued in this way.
You can be vulnerable / isolated in an affluent area.		
Individual	PPCSVo	As the government is convinced of the crucial importance of working with young children and intervening early they should be prepared to finance this. It is only really with a consistent relationship built between users and provider that families and children's' needs will be known and provided for. There should be a continued fight to secure proper funding. In the meantime, funding should be fairly allocated and shared between centres. It seems wrong to have such great purpose built facilities built at the huge cost lying empty or underused. We know families need services. It cannot be assured there are not urgent needs amongst families living in relatively affluent areas. Share out the resources + fight for more. Identify which are the absolutely essential services and have these available in each centre.
Individual	PPCSVo	Families with children under five can be at their most vulnerable regardless of household income or social class - new mums from every background can be particularly at risk. It is also one of the strengths of current children centres that they are a mixing pot of all backgrounds which allows parents + carers to gain skills, advice + info from each other. If only the most deprived families are targeted this will end the benefit of children of all different social state leaving to get along with each other. I think it is a short - sighted plan and a huge mistake to be cutting funding to children's centres which have helped so many families in Haringey.
Other		
Individual	PPCSVo	We are forced to agree since we are aware cuts will be made anyway. Is this agreement taken to mean we are happy with the situation?
Individual	PPCSVo	The services of children's centres should be protected if the government does have any respect for the early years! This form is ridiculously long!

Individual	PPCSVo	Please reconsider the stage of budget cut from 6 millions to 2 millions - children's services are vital compared to repairing pavements.
------------	--------	--

10.3 Summary of responses from consultation meetings held with Professional Partners, Commissioned Services and Voluntary organisations

Theme	Number of comments	Percentage
Alternative proposal	2	7%
Commissioned services	9	31%
Full and standard offer	4	14%
Governance	1	3%
Help deprived	2	7%
Other	6	21%
Panel comment	4	14%
Question composition of cluster	1	3%
Grand Total	29	

**10.4 Professional Partners, Voluntary Sector and Commissioned Services
consultation meeting date**

Tuesday 5th April 2011 3.30pm – 5pm

Room G6, Professional Development Centre

Downhills Park Road, London N17 9LN